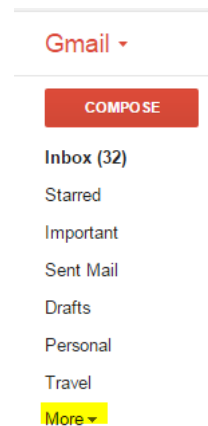




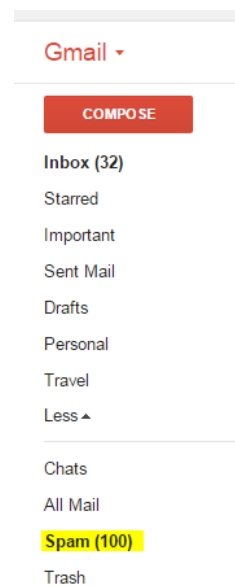
EDITING GMAIL SPAM FILTER SETTINGS

Log into your gmail account.

Click on More



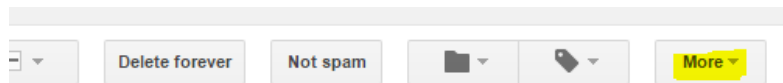
Click on the Spam folder



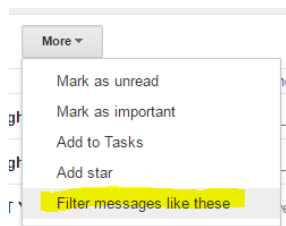
Find the email from the voicemail, and check the box to the left.



Click "More" button at the top of the page.



Select “Filter Messages like these” from the drop down menu.



Click “Create filter with this search” link at the bottom

A screenshot of the "Create filter" form. The search criteria are: "from:(noreply@q5performance.com)". The form includes fields for "Filter From", "To", "Subject", "Has the words", "Doesn't have", "Has attachment", "Don't include chats", and "Size". At the bottom, there is a blue search button and a yellow button labeled "Create filter with this search".

Select “Never send it to Spam” can click “Create filter”.

A screenshot of the "Filter configuration" screen. The search criteria are: "from:(noreply@q5performance.com)". The screen shows various actions that can be applied to matching messages, such as "Skip the Inbox (Archive it)", "Mark as read", "Star it", "Apply the label", "Forward it", "Delete it", and "Never send it to Spam". The "Never send it to Spam" option is selected with a checkmark. At the bottom, there is a yellow button labeled "Create filter" and a checkbox for "Also apply filter to 3 matching conversations".